

COVID-19 Vaccine Transportation Service Instructions

Dear volunteers,

Please be sure to follow the instructions below as you take passengers to and from their vaccine clinic destinations.

- For every passenger that you take to and from a vaccine clinic, please have the passenger and the driver fill out the COVID-19 Vaccine Transportation Service Declaration form. We recommend that you only take passengers who agree to fill out the declaration form. This is to ensure safety of both the passengers and the drivers.
- 2) Consider installing plastic screens or plexiglass shields as a physical barrier between the driver and passenger in the back seat. Ensure that these barriers do not create any new safety hazards such as visual obstructions for the driver.
- 3) The use of masks or face coverings by drivers and passengers is required in all indoor public spaces, including vehicles operating as part of a business or organization, under a new City of Toronto bylaw and Reg. 82/20, with limited exceptions. We recommend following the exact same conventions in any Canadian jurisdiction.
- 4) If physical distancing and/or separation via a physical barrier cannot be maintained, drivers should wear both a mask (preferably medical mask) and eye protection (goggles or face shield). Ensure that any eye protection that is used does not create visual obstructions for the driver.
- 5) Clean your hands before putting on personal protective equipment, and after taking it off.
- 6) Ask passengers to sit in the back seat to maintain physical distance.
- 7) When there are four or more passengers, use a larger vehicle with more seating, such as a mini-van, or multiple vehicles be used so that individuals do not sit next to the driver. Passengers should only travel in the same vehicle with people they live with.
- 8) In ground vehicles, consider minimizing shared rides so passengers are not travelling with individuals unknown to them.
- 9) Use the vehicle climate control system and windows to improve fresh air intake/air circulation. Increased airflow can reduce contaminant build up. Avoid using the recirculated air option during passenger transport.
- 10) If the passenger is being transported to or from a hospital or other health care setting and/or is displaying respiratory symptoms, open the car windows. If the passenger has a mask or face covering, it is recommended that they wear it, if possible.